

Join us...

...in our commitment to increase access to high-quality medical care for workers who are injured or become ill as a result of their job.

Quality health care, in or near the community where the injured worker lives, is essential to a worker's recovery and return to meaningful, productive employment.

We are one of the largest and best workers' compensation systems in the nation, and we want the best physicians and specialists treating injured workers.



Contact us

Provider application

360-902-5140 (Provider Accounts)
www.LNI.wa.gov/Forms/pdf/248011af.pdf

Codes, fees and billing

1-800-848-0811 (Provider Hotline)

General information on claims or location of medical providers

1-800-LISTENS (1-800-547-8367)

Electronic billing

360-902-6511

Useful Web sites

Become a provider

www.BecomeProvider.LNI.wa.gov

Medical Aid Rules and Fee Schedules

www.FeeSchedules.LNI.wa.gov

L&I Online Claim and Account Center

www.ClaimInfo.LNI.wa.gov

Online list of healthcare providers

www.FindaDoc.LNI.wa.gov

Department of Labor & Industries Web site

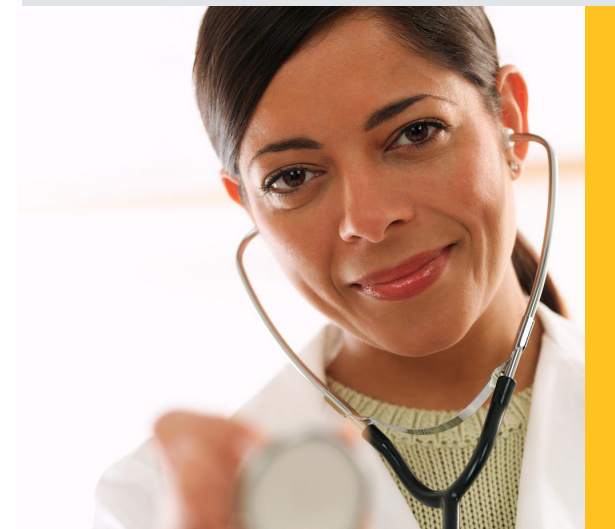
www.LNI.wa.gov

Other formats for persons with disabilities are available on request. Call 1-800-547-8367. TDD users, call 360-902-5797. L&I is an equal opportunity employer.

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It's good business to do business with L&I.

It's time to give us another look.



We offer:

Competitive fees
Extra pay for work unique to L&I claims
Speedy bill payment
Provider support



Washington State Department of
Labor & Industries

Workers' Compensation Services



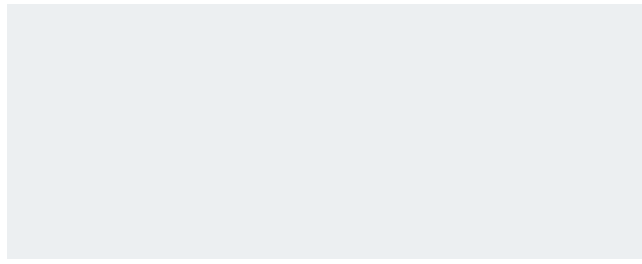
Our goal

To minimize the economic hardship workplace injuries have on workers, their families and their employers, and get workers back to a meaningful job they are capable of doing. We can't do that without you.

About us

Each year the Department of Labor & Industries (L&I) provides workers' compensation insurance coverage for 2.3 million workers employed by approximately 165,000 companies in Washington State.

Annually, we spend about half a billion dollars on health-care coverage for injured workers. Our list of providers includes more than 25,000 health care practitioners.



We're good...

We offer medical providers:

- Competitive fees and payment for paperwork unique to L&I.
- Electronic billing with 90% of payments made within 30 days.
- Billing questions answered by our Provider Hotline (1-800-848-0811).
- Secure e-mail through our online Claim and Account Center.
- Direct access to claims staff.
- Toll-free fax number for sending reports of accident directly to the claims file.
- Reduced time to authorize surgical procedures.
- Free continuing medical education.



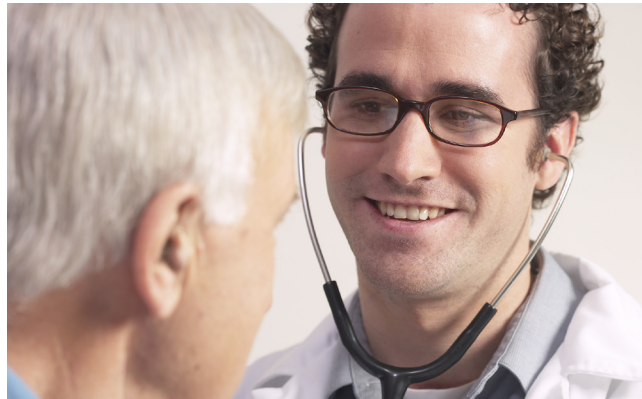
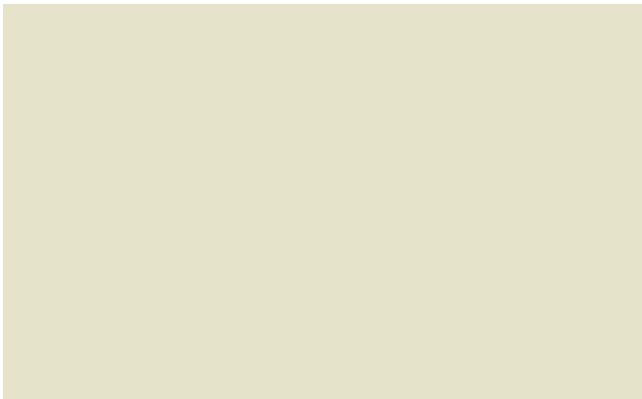
...and getting better!

We are committed to:

- Eliminating unnecessary mail we send to providers.
- Reducing the number of forms we ask you and your staff to fill out.
- Making it easier for you to do business with us electronically.
- Increasing the amount of Web-based claims information available.
- Providing support to resolve complex billing and other issues.

Turn to your provider account reps

- Your **general representative** will answer your questions – or get you to the person who can. Call 360-902-6680.
- Your **billing representative** can resolve billing issues not readily addressed by the Provider Hotline. Call 360-902-6513.



Provider feedback

Send an e-mail to **ProviderFeedback@lni.wa.gov**

(Please do not send claim-identifying information in e-mails.)